

MEET THE AUTHORS

Rick Nevins, MD is Chief Clinical Officer and VP, Research & Development for the Institute for Health and Productivity Management (IHPM).

His areas of interest include development of evidence-based clinical care delivery systems for acute and chronic care management, the use of predictive modeling and analysis of patterns of care to improve outcomes from healthcare delivery.

Dr. Nevins has more than 25 years experience improving healthcare delivery systems in the U.S. and other countries. While serving as Medical Director for National Health Enhancement Systems and as VP of Medical Affairs for HBO & Company and McKesson, he was responsible for clinical knowledge bases and shared responsibility for software design of demand and disease management programs.

He served on various committees of the Pan American Health Organization, World Health Organization, Caribbean Latin American Action, Americas' Healthnet, Center for Telemedicine Law, the InterAmerican Development Bank and URAC. He helped design, implement and enhance telecommunication and digital healthcare solutions in the U.S. and other countries.

He has served as Chief Medical Officer, Medical Director, Chief Information Officer and Chief Clinical Information Officer for several companies. He speaks nationally on healthcare trends, healthcare economics, telecommunications and digital solutions for healthcare. Dr. Nevins has authored chapters on telemedicine and medical call center software and technology.

Dr. Nevins graduated from the University of Oklahoma School of Medicine. Following an emergency medicine residency, he practiced emergency and family medicine for 22 years. He has been a diplomat of the American Board of Family Practice since 1978 and a Fellow of the American Academy of Family Physicians since 1981.

He was a Clinical Associate Instructor in Emergency Medicine and Family Practice for the University of Kansas School of Medicine. In 1988 he was the recipient of the first "Heartiest Five" award from the American Heart Association for excellence in teaching and practicing the principles of cardiovascular risk factor reduction.



A graduate of Temple University and Hahnemann Medical College in Philadelphia, **David G. Tinkelman, MD**, served his residency in pediatrics at the St. Christopher's Hospital for Children, also in Philadelphia. He then did his fellowship training program at National Jewish Health (formerly, National Jewish Medical and Research Center) in Denver, and successfully completed his board examinations in Pediatrics and in Allergy and Immunology.



Dr. Tinkelman was in private practice with the Atlanta Allergy Clinic for nearly 20 years and also was Clinical Professor in the Department of Pediatrics in the Section of Allergy and Immunology at the Medical College of Georgia. While in Atlanta he served as President of the Allergy and Immunology Society of Georgia and the American Lung Association of Atlanta. He then returned to Denver, as Vice President of Health Initiatives at National Jewish Health.

Dr. Tinkelman is a past president of the Joint Council of Asthma, Allergy and Immunology. He was previously Section Chairman of the Section of Allergy and Immunology of the Academy of Pediatrics and Chairman of the Asthma Guidelines Project for the Academy of Pediatrics. He was the editor of the *Journal of Asthma* from 1988 to 2009 and has served on the editorial boards of several other journals.

Dr. Tinkelman is author of more than 150 published scientific articles, scholarly reviews, and book chapters. In addition, he has been the co-editor of four textbooks related to pediatric allergic and asthmatic conditions, and has recently expanded his research to include socioeconomic and wellness issues in healthcare. While continuing in a senior management position at National Jewish, Dr. Tinkelman maintains his clinical interest by seeing patients in the Clinic at National Jewish. His professional goals are to meld the standards of academic excellence and optimal medical care with the goals of cost-effective healthcare delivery systems.

In addition to being Vice President of Health Initiatives at National Jewish Health, Dr. Tinkelman is academic title of Professor of Pediatrics at both National Jewish and the University of Colorado, Denver. His chief responsibilities include business development, wellness initiatives, growth of the clinical laboratory, professional education and institutional marketing. Over the past 14 years, he has created and served as Medical Director for the Asthma and COPD disease management programs, the smoking cessation program (Quit Line) and, most recently, a multi-media weight management program, FitLogix®.